



**THE CROSS  
AT CROSCOMBE  
BED & BREAKFAST**

## **TERMS & CONDITIONS**

### **BOOKING ACCOMMODATION**

TO RESERVE A ROOM FULL PAYMENT FOR THE FIRST NIGHT IS REQUIRED IN ADVANCE. TERMS MAY VARY FOR LARGE BOOKINGS OR FOR LONGER STAYS. PLEASE CONTACT ME TO DISCUSS.

IF YOU ARE BOOKING ONLINE VIA [WWW.CROSS-CROSCOMBE.CO.UK](http://WWW.CROSS-CROSCOMBE.CO.UK) YOU WILL NEED TO PAY AT THE TIME OF BOOKING. ALL ONLINE BOOKINGS VIA THIS WEBSITE ARE PROCESSED BY PAYPAL.

YOU CAN ALSO RESERVE A ROOM BY TELEPHONING ME 01749 343352. I CAN THEN TAKE PAYMENT EITHER BY CHEQUE, CREDIT OR DEBIT CARD.

### **FUNCTIONS & PRIVATE HIRE**

A DEPOSIT IS REQUIRED IF BOOKING A FUNCTION OR EXCLUSIVE USE OF THE CROSS. AS A GUIDELINE 50% OF THE VALUE OF THE BOOKING WILL BE REQUIRED 2 MONTHS BEFORE THE EVENT WITH THE BALANCE BEING PAID ONE WEEK PRIOR TO THE EVENT.

### **CANCELLATIONS**

GENERAL BEDROOM BOOKINGS, IF CANCELLED 48 HOURS PRIOR TO ARRIVAL, WILL NOT INCUR A CHARGE. AFTER THIS TIME THE DEPOSIT WILL BE RETAINED.

SEPARATE TERMS RELATE TO LARGER BOOKINGS, PRIVATE HIRE AND SELF-CATERING.

I RESERVE THE RIGHT TO CANCEL A BOOKING NOT LESS THAN 60 DAYS FROM THE ARRIVAL DATE WITHOUT ANY LIABILITY FOR ANY EXPENSE OR CONSEQUENTIAL LOSSES SUSTAINED BY THE GUEST. THIS ACTION WILL ONLY BE TAKEN IN EXCEPTIONAL CIRCUMSTANCES.



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**DATA PROTECTION**

NO INFORMATION WILL BE PASSED ONTO THIRD PARTIES.

CREDIT & DEBIT CARD DETAILS WILL ONLY BE STORED FOR THE PURPOSE OF TAKING LEGITIMATE PAYMENT FOR SERVICES PROVIDED.

**DAMAGE**

I RESERVE THE RIGHT TO CHARGE FOR ANY DAMAGE INCURRED TO THE CROSS AND AMEND PRICES AND FACILITIES AT MY DISCRETION.

**INSURANCE**

RECOMMENDED IN THE EVENT OF CANCELLATION.

**GENERAL BEHAVIOUR**

IT IS EXPECTED THAT ALL GUESTS WILL BE RESPECTFUL OF OTHER RESIDENTS.